

Questions from Securus Technologies, Inc.

- Do we need to submit two or three copies of our proposal? Do they all need to be originals as the RFP states? Page 1 of the RFP document reads, "...the County requires the vendor submit two (3) original printed Proposal."

One original and two copies is OK

- How long of a contract term is the County seeking?

We are asking for a maintenance contract optional price – please state your standard yearly and give us your reason for a multiple year contract.

- What vendor currently provides the County's video visitation system?

The system was designed by CU Video Systems and installed by SWC. There is currently no vendor providing ongoing service.

- Is the County interested in providing remote video visitation capability (for remote visitors to communicate with inmates at the facility)?

We are not interested in remote visitation at this time.

- Regarding using the existing metal enclosures, Securus' terminals do not require the use of the existing metal enclosures. Is it acceptable to not use the existing enclosures and instead replace them with our self-contained correctional grade terminals at no cost to the County?

This is acceptable if the vendor patches and repaints the concrete walls where the metal enclosures are currently mounted.

- Instead of the County providing and maintaining the servers, is it acceptable to the County to utilize Securus' self-contained, secure, centralized network at no cost to the County?

We are not sure what this entails.

- Would you accept a video visitation system that doesn't require any additional fees for licensing?

We are not sure what this entails.