

## CAD SYSTEM QUESTIONS

In Section 6.0 (page 15), the RFP states that **five (3) years** of audited financials are required. Please confirm which number is correct.

To answer your question we need three (3) years of financials.

1. Is data conversion required?
  - Yes we want to preserve 5 years of data
2. Would the GCBOC like full terminal NCIC access?
  - No, through the state we are certified Inquiry only.
3. In reference to line 143 under the CAD Enterprise tab, would the GCBOC please explain what an Alarm Permit is?
  - At this time neither Calhoun or Gordon County issues Alarm permits to businesses or residents, but we would like to use this option to enter alarm holder information and keep record of the alarms that exist in the city and county.

### Additional question

1. Given the variation and complexity which can come with a Cad to Cad interface, would the County describe the anticipated functionality in detail, including data schemas and business rules?
  - The reason we are asking about Cad to Cad interface is because our County fire dept. has entered into an Automatic Aid agreement with a neighboring county and is planning to enter into more agreements with other counties that we boarder with. We would like for our dispatchers to be able to Cad the call and dispatch directly to the neighboring county and vice versa to not have a delay in response time. The signed agreement between the 2 counties contains the business rules.

### Question for Gordon County

1. Page 11 – in Reference to the 2 items below – who are the CAD Vendors to be interfaced with:
  - There is not a particular vendor at this time, just wondering if the CAD vendor bidding can offer an interface to other vendors.
2. What current hardware is the County running on?
  - We do not currently have a particular hardware that we are running on, everything belongs to AT&T.
3. Please provide the name of your law RMS provider?
  - Gordon County 911 does not do RMS at this time.
4. Please advise who is your current CAD vendor?
  - Caliber (formally InterAct)
5. How many years of data are you looking to have converted? Can you approximate the number of files?
  - Would like to convert 5 years of data. Have no idea approximate number of files.
6. How many incidents per year do you have?
  - We CAD approximately 100,000 calls per year
7. Per CAD 2 below – please clarify – if the database used by the system is proprietary (such as SQL), the vendor would be disqualified.
  - We just want to make sure that the database used meets current standard industry specifications. Vendor just needs to let us know what database they use.
8. CAD 45 – What is meant by jacket processing? NCIC?
  - When the tag or person is entered into the CAD it will automatically run through GCIC/NCIC.

9. CAD 57/58 – What is meant by components?
  - In the CAD we want only specified users to be able to pull specified reports or information and only administration be able to delete information.
10. CAD 59/60 – Please clarify the definition and use of authorization templates?
  - Every user must have individual log in names and id so we can identify user activity.
11. CAD 80 – Please clarify the use of this function.
  - Calltaker must full capability to CAD as dispatcher so they must be able to enter unit information.
12. CAD 184/185/139 – please clarify the use of Trackers/Track Unit.
  - Communications Officers must have the ability to follow responder activity and show when the activity is clear of call, starts call or stops call.
13. CAD 253 –
  - Personnel records must be able to document all activity by assignment, date and time such as calltaker or dispatcher or administration.
14. CAD 280/282
  - A unit log is the responder badge number – the personnel log is 911 personnel and responders by name, such as who is on the dive team, the SWAT team etc.
15. CAD 318
  - An audible alert is necessary to let the dispatcher know when a call has been sent and show whether the call needs dispatched, a narrative has been added, dispatcher needs assistance ect.
16. CAD 321
  - On the main screen we must see the seq #, the date, cad #, event, location, telephone, source, and responder.

17. CAD 333

- The software must enable us to put in fire pre-plans, specific questions related to type of call, additional narrative information provided by call taker etc.

18. CAD 356

- For both calltaker and dispatcher and recommendation at time of dispatch.

19. CAD to CAD

- At this time Gordon County Fire has an automatic aid agreement with Bartow County who will be using New World.